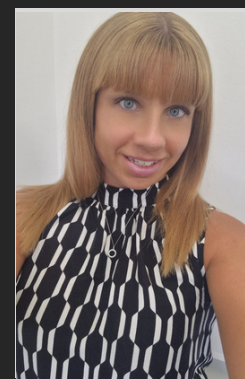


TECH TALK

“Insider Tips to Make Your Business Run Faster, Easier and More Profitable”

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Summer has ended, everyone has made their way back to the offices BUT is your IT back to work ready too! Now's a good time to make those changes to your business and update your IT! Give me a call today 0330 2020 101 for a quick chat to find out more.
Donna Aplin
Marketing Manager

WHY SECURING YOUR SOFTWARE SUPPLY CHAIN IS CRITICAL

In today's world, everything's connected. That includes the software your business relies on, whether you've installed that software locally or use it in the cloud.

Protecting the entire process that creates and delivers your software is very important. From the tools developers use to the way updates reach your computer, every step matters. A breach or vulnerability in any part of this chain can have severe consequences.

A recent example is the global IT outage that happened last July. This outage brought down airlines, banks, and many other businesses. The culprit for the outage was an update gone wrong. This update came from a software supplier called CrowdStrike. It turns out that the company was a link in a LOT of software supply chains.

What can you do to avoid a similar supply chain-related issue? Let's talk about why securing your software supply chain is absolutely essential.

Increasing Complexity and Interdependence

• Many Components
These include open-source libraries, third-party APIs, and cloud services. Each component introduces potential vulnerabilities.

• Interconnected Systems
A vulnerability in one part of the supply chain can affect many systems. The interdependence

means that a single weak link can cause widespread issues.

• Continuous Integration and Deployment.
Securing the CI/ CD pipeline is crucial to prevent the introduction of malicious code.

Rise of Cyber Threats

• Targeted Attacks
Attackers infiltrate trusted software to gain access to wider networks.

• Sophisticated Techniques
These include advanced malware, zero-day exploits, and social engineering. A robust security posture is necessary to defend against these threats.

• Financial and Reputational Damage
Companies may face regulatory fines, legal costs, and loss of customer trust. Recovering from a breach can be a lengthy and expensive process.

Regulatory Requirements

• Compliance Standards
These include regulations like GDPR, HIPAA, and the Cybersecurity Maturity Model Certification (CMMC).

• Vendor Risk Management
Companies must ensure that their suppliers adhere to security best practices. A secure supply chain involves verifying that all partners meet compliance standards.

• Data Protection
Securing the supply chain helps protect sensitive data from unauthorised access. This is especially important for industries like finance and healthcare.

Ensuring Business Continuity

• Preventing Disruptions
A secure supply chain helps prevent disruptions in business operations as cyber-attacks can lead to downtime.

• Maintaining Trust
By securing the supply chain, companies can maintain the trust of their stakeholders.

Steps to Secure Your Software Supply Chain

• Strong Authentication
Use strong authentication methods for all components of the supply chain. Ensure that only authorised personnel can access critical systems and data.

• Phased Update Rollouts.
Keep all software components up to date, but don't do all systems at once. If those systems aren't negatively affected, then roll out the update more widely.

Security Audits

Assess the security measures of all vendors and partners. Identify and address any weaknesses or gaps in security practices.

• Secure Development Practices
Ensure that security is integrated into the development lifecycle from the start.

• Threat Monitoring
Use tools like intrusion detection systems (IDS) as well as security information and event management (SIEM) systems.

• Education
Awareness and training help ensure that everyone understands their role in maintaining security.

A breach or outage can have severe consequences. Securing your software supply chain is no longer optional; investing in this is crucial for the resilience of any business.



Missy Ducks Summer Round Up...

Well I think its safe to say Missy Duck aka #ESPDuck has had a busy summer break or breaks in her case!! She has visited lots of places and even made it over the pond to the good old USA and had the time of her life in Florida - Visiting Disney World!! She has enjoyed the sun in Spain and Fuerteventura and seen lots of sights in the UK too, County Durham, the Lincolnshire Coast, Dose, Blackpool, Devon and many more places too.... Thank you to all of you that got involved we will be picking out competition winner and getting their prize to them!! Look out soon for our Halloween Themed Missy Duck too!!

ESSENTIAL SETTINGS TO MAXIMISE YOUR MICROSOFT 365 EXPERIENCE

Microsoft 365 is a powerful suite of tools. But to get the most out of it, it's important to optimise the settings. Otherwise, you may only be using a fraction of the power you have.

Here are some tips to get more from your M365 business subscription.

1. Optimise Email with Outlook Features

Set Up Focused Inbox

This helps you manage your email more efficiently. It separates important emails from the rest.

Organise with Rules

Create rules to move emails to specific folders or mark them as read to reduce clutter.

2. Enhance Collaboration with Teams

Set Up Channels

Channels in Teams organise

discussions by topic or project. Create channels for different teams or events.

Manage Notifications

Notifications keep you informed but can be overwhelming. Customise them by going to Settings > Notifications.

Use Tabs for Quick Access

Tabs in Teams give fast access to important files and apps. Add tabs for frequently used documents, websites, or apps.

3. Secure Your Data

Set Up Data Loss Prevention (DLP) Policies

DLP policies help prevent data breaches. Create policies to identify and protect sensitive information.

Manage Mobile Device Security

Ensure mobile devices accessing Microsoft 365 are secure with Microsoft Business Premium and use Intune.

4. Customise SharePoint

Organise with Document Libraries

Document libraries in SharePoint help organise and manage files. Create libraries for different departments or projects.

Use Site Templates

Use templates for common site types, like team sites or project sites.

5. Maximise Productivity with OneDrive

Sync Files for Offline Access

OneDrive allows you to sync files for offline access. This ensures you can access important files without needing an internet connection.

Use Version History

Version history in One Drive allows you to restore previous versions of files. This is vital for business continuity and ransomware recovery.

6. Leverage Advanced Features

Use Power Automate for Workflow Automation

Power Automate helps automate repetitive tasks. Go to the Power Automate website and create flows for common workflows.

Analyse Data with Power BI

Connect Power BI to your Microsoft 365 data sources to create interactive reports and dashboards.

Add Copilot for Microsoft 365

Copilot is Microsoft's generative AI engine. It can dramatically reduce the time it takes for all types of tasks.

Using these essential settings can maximise your Microsoft 365 experience. This can lead to improved security, efficiency, and collaboration.

ENHANCING EMPLOYEE PERFORMANCE WITH A MOBILE-OPTIMISED WORKSPACE

Today's workspaces transcend physical boundaries. Employees work and collaborate seamlessly from anywhere, whether they're sipping coffee at a local café or lounging on their living room couch. That's the magic of a mobile-optimised workspace. It's a game-changer for productivity and performance.

Core Components of a Mobile- Optimised Workspace

- **Cloud-Based Everything.** This ensures seamless access to files, applications, and collaboration tools from any device.
- **Mobile-First Applications.** Ensure they are intuitive, responsive, and offer the same functionality as desktop versions.
- **Robust Collaboration Tools.** Features like real-time editing, file sharing, and video conferencing are essential.
- **Secure Mobile Device Management.** Protect sensitive company data on mobile devices.
- **Employee Training.** Equip employees with skills to effectively use mobile devices for work.

Benefits of a Mobile- Optimised Workspace

- Increased Productivity
- Enhanced Collaboration
- Improved Decision Making
- Attracting Top Talent
- Cost Savings

Challenges and Considerations

While the benefits are clear, creating a mobile-optimised workspace isn't without challenges.

- **Security Risks:** Increased device usage means a larger attack surface. Put in place robust security measures to protect sensitive data.
- **Employee Distractions:** Encourage employees to use focus modes or apps to reduce interruptions.
- **Data Usage:** Be mindful of data consumption. Consider providing mobile hotspots or Wi-Fi allowances.
- **Device Management:** Consider using mobile device management (MDM) solutions to streamline the process.

6 TIPS TO TROUBLESHOOT COMMON BUSINESS NETWORK ISSUES

Get started on keeping your network up and running smoothly:

1. Identify the Problem

Narrow down potential causes.

2. Inspect Physical Connections

Quickly rule out or identify simple problems.

3. Test Network Connectivity

Simple testing can provide valuable insights.

4. Analyze Network Configuration

Errors here can often cause connectivity problems.

5. Monitor Network Performance

This helps identify ongoing issues and potential bottlenecks.

6. Ensure Security and Updates

Regular updates and checks can prevent many common issues.

COMMON MOBILE MALWARE TRAPS

Mobile malware is often overlooked. People focus on securing their laptops or desktops without paying close attention to smartphone and tablet security. Mobile malware can arrive in various forms, from sneaky apps to deceptive links. Ignorance is not bliss here. Understanding the common traps is your first line of defense.

• Phishing Attacks

Clicking links or downloading attachments can lead to malware infection.

• Malicious Apps

Always research apps before downloading.

• SMS Scams

Be wary of unexpected messages, especially those asking for sensitive info.

• Public Wi-Fi networks

Avoid accessing sensitive information on public Wi-Fi.

• Fake Apps

Always verify app authenticity

• Adware

Less harmful but can be annoying and can expose you to other threats.

8 STRATEGIES FOR TACKLING "TECHNICAL DEBT" AT YOUR COMPANY

Think of technical debt as the interest you pay on a loan you never intended to take. As your system grows, those hasty decisions can cost you in the long run. Here's how to address it:

- **Identify and Prioritise.** Focus on the most critical issues that will drive the most value first.
- **Integrate Debt Management into Your Workflow.** Maintain a balance between new development and debt reduction.
- **Educate and Train Your Team.** Foster a culture of quality thinking.

- **Improve Documentation.** It provides a reference for current and future team members.
- **Regularly Update and Refactor Systems.** This involves making small, manageable changes for quality.
- **Optimise Security Practices.** Helps maintain system reliability and performance.
- **Manage Dependencies.** Tracking ensures compatibility and security.
- **Foster a Culture of Continuous Improvement.** Encourage learning, celebrating successes, and regular reflection to drive ongoing enhancement.

unLTD BUSINESS EXPO 2024

WE ARE EXHIBITING

We are on Stand 24

COME AND SEE US

OCTOBER 2, 2024

MAGNA CENTRE, ROTHERHAM